



Hospice Whitby Roger Anderson House

Comfort, care and dignity for all in Durham Region

As we prepare to open later this year, volunteers at Hospice Whitby – Roger Anderson House will be onboarded, trained, and supported through VON Durham, our hospice service provider partner. The VON Durham team will guide volunteers through each step of the process, including applications, screening, training, and placement.

Initial Steps

Volunteer Application Form

- Applicants can complete the online form through the [VON Canada page](#). VON will receive the information and follow up directly with a more detailed application form to be completed prior to the interview
- Applicants can contact our office directly to inquire and we will provide them with an application form as well (905-240-4522 | vondurhamsite@von.ca)

Interview

- Conducted by 2 staff members – one is always a volunteer coordinator

Character Reference Checks (two)

- Must be satisfactory before onboarding proceeds

Screening Requirements

Once accepted into on-boarding, volunteers must complete:

Vulnerable Sector Police Check

2-Step TB Test *

*Required for hospice/congregate settings. Must be valid within the past 6 months.

- If 2-Step TB was completed over 6 months ago, only 1-Step is required

Required Training

Hospice Palliative Care Ontario (HPCO) Training

- 13 online modules
- Self-paced

Volunteer Orientation Session (approx. 2 hours)

- Facilitated by a Volunteer Coordinator
- Covers:
 - Policies & ethics
 - Communication and boundaries



Required Training - con't

- Role expectations
- Scenario-based learning / role play

Accessibility for Ontarians with Disabilities Act (AODA) Training

- Online and mandatory
- Approximately 50–60 minutes to complete

Volunteer Roles

Volunteers may support in the following areas:

- Administrative Support
 - Front desk / Greeters
- Hospice Residence Support
 - Kitchen assistance (food handlers certificate required for this)
 - Maintaining shared spaces
- Direct Service Volunteers
 - Resident and family support roles

